



Bhagyanagar Gas Ltd.

BHAGYANAGAR GAS LIMITED

(A JOINT VENTURE OF HPCL & GAIL)

BID DOCUMENT FOR

Hiring 1:1 Backup Internet Leased Line of 100 MBPS in BGL Head Office and 50 MBPS 1:1 Internet line in HPCL Data Center for a period of 02 Years (Limited Tender)

UNDER LIMITED DOMESTIC COMPETITIVE BIDDING

Bid Document No.: BGL/634/2024-25

VOLUME-II of II



**Hiring 1:1 Backup Internet Leased Line of 100 MBPS in
BGL Head Office and 50 MBPS 1:1 Internet line in
HPCL Data Center for a period of 02 Years (Limited
Tender)**

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SECTION 7: SCOPE OF WORK



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Scope of Work for Commissioning of 100 Mbps fibre-based Internet Leased Line link 1:1 at Bhagyanagar Gas Limited Head Office and 50 Mbps fibre-based Internet Leased Line link 1:1 at HPCL Data Center, Madhapur, both for a duration of two years.

Technical Specifications:

100 Mbps (1:1) fibre based, Dedicated High Availability, Internet Access Link at

**BHAGYANAGAR GAS LIMITED,
2ND FLOOR, PARISHRAM BHAVAN,
LB STADIUM ROAD, BASHEERBAGH,
HYDERABAD, TELANGANA.
PINCODE - 500004**

50 Mbps (1:1) fibre based, Dedicated High Availability, Internet Access Link at

**INFORMATION SYSTEMS CENTER,
HINDUSTAN PETROLEUM CORP. LTD.
40, HI-TECH CITY II,
MADHAPUR, HYDERABAD
PINCODE – 500081**

- 1. Require 4 Lan Static Public IP addresses along with 1 wan static Public IP address. WAN Public IP needs to be static.**
2. Last mile Connectivity should be Fiber based and not on RF or Copper: - It is expected that bidder must provide connectivity on fibre, last mile with ethernet output. Fiber last mile must be in Ring topology or dual path.
3. Installation and commissioning of the link with appropriate wiring through the path constructed by the local building authorities till network Rack to be done by ISP.
4. Complete set-up documentations giving details of the network diagrams, IP addressing scheme, IP addresses, Passwords & Security Settings (If any).
5. Maintenance support service (24 hours and 7 days a week) throughout the contract period from the date of issue of certificate of operation.
6. Maximum response time for attending the faults: 30 minutes
7. Bidder shall offer Services as per the Service Availability Assurance Percentage of 99.5%.
8. In case the Service Availability Percentage is less than the Service Availability Assurance Percentage, Bidder shall provide to Customer, Rebates as per table below.



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Actual UP time	Penalty on quarterly Recurring Charges
Above 99.5%	NA
95% to 99.5%	2%
90% to 94.99%	10%
< 90%	50%

9. Vendor shall provide information and ensure as a part of SLA on the following:

- i. The links should ensure assured Bandwidth and packet loss $\leq 2\%$
- ii. Last mile commitment: Vendor will give last mile commitments of $\geq 99.5\%$ for location.

10. The cost of installation should be covered by the ILL hiring Charges mentioned in SOR. It won't be paid separately.

12. Payment Terms: Payment shall be made on Quarterly basis after the completion of services as per the scope of work and as certified by the Executive-In-Charge against the invoice.

13. Service Provider needs to follow all the safety norms as required by BGL during commissioning of the link at Bhagyanagar Gas Limited Head Office and HPCL Data Center. Service Provider may have to undergo any training, if required, to ensure adherence to safety norms during installation of the link.

14. Service Provider to ensure that they have the necessary permission from local authorities to lay their fibre within the premises. BGL will not coordinate with any authorities for seeking any permission for laying of Fibre cable.

15. Delivery time should be maximum 4 weeks from the date of award of contract.

16. If BGL not satisfy with the service, then service termination will be informed with one month notice period.



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SECTION 8: SPECIAL CONDITIONS OF CONTRACT



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SPECIAL CONDITIONS OF CONTRACT

GENERAL

- 1.1 Special Conditions of Contract shall be read in Conjunction with the General Conditions of Contract, Specification of work, Drawing and any other documents forming part of this Contract wherever the context so requires.
- 1.2 Notwithstanding the sub-division of the documents into these separate sections and volumes ever part of each shall be deemed to be supplementary to and complementary of every other part and shall be read with in the Contract so far as it may be practicable to do so.
- 1.3 Where any portion of the General Conditions of Contract is repugnant to or at variance with any provisions of the Special Conditions of Contract, unless a different intention appears, the provisions of the Special Conditions of Contract shall be deemed to over-ride the provisions of the General Conditions of Contract and shall be the extent of such repugnancy, or variations, prevail.
- 1.4 Wherever it is mentioned in the specification that the Contractor shall perform certain work or provide certain facilities, it is understood that the Contractor shall do so at his cost and the **Value of Contract** shall be deemed to have included cost of such performance and provisions, so mentioned.
- 1.5 The materials, design, and workmanship shall satisfy the relevant Indian Standard, the Job Specifications contained herein and Codes referred to where the job specification stipulate requirements in addition to those contained in the standard codes and specifications, these additional requirements shall also be satisfied.
- 1.6 In case of an irreconcilable conflict between Indian or other applicable standards, General Conditions of Contract, Special Conditions of Contract, Specification, Drawings or Schedule of Rates, the following shall prevail to the extent of such irreconcilable conflict in order of precedence:
 - i) Letter of Acceptance/ FOI along with Statement of Agreed Variations.
 - ii) Schedule of Rates as enclosures to Letter of Acceptance
 - iii) Special Conditions of Contract
 - iv) Scope of work
 - v) Technical Specifications
 - vi) Instruction to Bidder
 - vii) General Conditions of Contract
 - viii) Indian Standards
 - ix) Other applicable standards
- 1.7 It will be the Contractor's responsibility to bring to the notice of Engineer-in-charge any irreconcilable conflict in the contract documents before starting the work(s) or making the supply with reference which the conflict exists.
- 1.8 In the absence of any Specifications covering any material, design of work(s) the same shall be performed/ supplies/ executed in accordance with Standard Engineering Practice as per the instructions/ directions of the Engineer-in-charge, which will be binding on the Contractor.



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- 1.9 The tender is liable to be rejected in case the tender does not comply with tender stipulations or the goods, works and services offered do not conform to the required specifications indicated there in.
- 1.10 Any other terms and conditions offered by the firm and not included in the order/contract, are not acceptable to BGL.

2 SCOPE OF WORK:

The Scope of work includes Hiring 1:1 Backup Internet Leased Line of 100 MBPS in BGL Head Office and 50 MBPS 1:1 Internet line in HPCL Data Center for a period of 02 Years.

3 CONTRACT VALUE

The value of work under this contract shall be as per quantities mentioned in the SOR. Actual work may vary to any extent plus or minus to the attached quantities and the contractor must do so as per BGL's requirement. The Minimum value of work will be as mentioned in the SOR. The quoted rates comply all applicable statutory taxes and duties during the period of contract.

4 CONTRACT PERIOD

The Contract Period shall be Two years from the date of Fax of Acceptance (FOA)/Work Order (WO)/Intimation by OIC. If BGL is not satisfied with the service, then service termination will be informed with one month notice period.

5 PENALTY

Bidder shall offer Services as per the Service Availability Assurance Percentage of 99.5%. In case the Service Availability Percentage is less than the Service Availability Assurance Percentage, Bidder shall provide to Customer, Rebates as per table below.

Actual UP time	Penalty on quarterly Recurring Charges
Above 99.5%	NA
95% to 99.5%	2%
90% to 94.99%	10%
< 90%	50%

6. CONTRACT AGREEMENT:

Bidder has to execute an agreement in the proforma enclosed Format –F9 at section 3 –(Forms & Formats) of the tender document on a non-judicial stamp paper of appropriate value within 15 (fifteen) days of the issue of Work Order. The cost of non-judicial stamp paper shall be borne by bidder.

7. TERMS OF PAYMENTS

The Payment shall be made in the following manner subject to completion of all contractual requirements as per tender document.

The following shall be read in conjunction with Clauses of GCC (Goods)

7.1. SOR: Payment shall be made on Quarterly basis after the completion of services as per



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the scope of work and as certified by the Office-In-Charge against the invoice.

Documents to be enclosed:

- a. Invoice(s) reflecting taxes & duties
- b. Service reports

MODE OF PAYMENT

- a. All payments payable in Indian rupees against the contract shall be released by Owner through account payee cheque payable at par or by Electronic transfer.
- b. No advance payment is permissible.
- c. Cost of any damage/ loss of property of BGL, by the contractor shall be recovered from the bill of the contractor and the decision of BGL's OIC in this regard shall be final, binding and conclusive

iii. DEDUCTION AT SOURCE

Purchaser will release the payment to the Seller after effecting deductions as per applicable law in force.

Purchaser will release payments by F&A Dept, BGL to the Contractor after offsetting all dues to the Purchaser payable by the Contractor under the Contract.

8. DELIVERY TIME:

Delivery time should be maximum 4 weeks from the date of award of Contract.

9. PERFORMANCE SECURITY:

Bidder will provide Performance Guarantee @7.5 % of annualized order value within 30 days of award or 5% of Contract/Order Value within 30 days of award and balance to be deducted against each RA bills till balance 2.5% is deducted. The deducted amount can be release/deduction can be stopped against submission of bank guarantee of euivalent amount. The contract performance bank guarantee shall be valid 3 months beyond the Guarantee/ Warrantee period.

The Performance Guarantee shall be in form of either Demand Draft or Banker's Cheque or bank transfer through NEFT/RTGS/IMPS into BGL account, or irrevocable Bank Guarantee and shall be in the currency of Contract (issued by any Indian Scheduled bank or a branch of an International Bank situated in India and registered with Reserve Bank of India as Scheduled Foreign Bank).The Terms also to be read in line with Section Information to Bidders (ITB) (Vol I of II) of Bid Document.

There is no exemption to MSEs including SSI units from submission of Security Deposit/ Contract Performance Bank Guarantee (CPBG).

10. REFERENCE SPECIFICATION, CODES AND STANDARDS

The contractor shall carry out the work in accordance with this Specification. Should the Contractor find any discrepancy, ambiguity or conflict in or between any of the Standards and the contract documents, then this should be promptly referred to the Officer-in-charge (OIC) for his decision, which shall be Considered binding on the contractor.



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SECTION – 9

SCHEDULE OF RATES (SOR)

REFER E-TENDER NO.: BGL/634/2024-25

IN E-TENDERING WEBSITE /PORTAL - (<https://petroleum.ewizard.in>))

FOR **SUBMISSION OF RATES IN SOR**

Bhagyanagar Gas Limited

SCHEDULE OF RATES (SOR)

Financial Bid / Priced Bid

Bid Document ref: BGL/634/2024-25 Dated: 09.12.2024

Item: Hiring 1:1 Backup Internet Leased Line of 100 MBPS in BGL Head Office and 50 MBPS 1:1 Internet line in HPCL Data Center for a period of 02 Years

Name of Bidder

S. No.	Description	Speed	HSN Code	UOM	Quantity	Unit price			Total Price Including GST	
						Unit Price	GST (CGST/SGST/IGST)			
							Unit Price Including GST	Total Price Including GST		
						(INR)	%	Amount (INR)	Amount (INR)	Amount (INR)
1	2		3	4	5	6	6a	6b=6x6a	7=6+6b	8=7x5
1.	Dedicated High Availability 1:1 Internet Leased Line -100 Mbps (1:1) fibre based, Dedicated at Bhagyanagar Gas Limited Head Office as per the Scope of Work	100 Mbps 1:1		Quarterly	8			-	-	-
2.	Dedicated High Availability 1:1 Internet Leased Line -50 Mbps (1:1) fibre based, Dedicated at HPCL Data Center, Madhapur, as per the Scope of Work (Madhapur, Hyderabad)	50 Mbps 1:1		Quarterly	8					
Grand TOTAL (INR):									-	

Note:

- 1.The Cost of Installation should be included in the ILL hiring charges mentioned in SOR. It Won't be paid separately.
- 2.ILL hiring charges will be paid on a quarterly basis after completion of services and as certified by officer in charge against invoice.
3. If BGL, not satisfy with the service termination will be informed with one month notice period.