



**Comprehensive Annual Maintenance Contract of
all IT Assets (Desktop, Laptop, Server and
Networks Devices) for a period of 02 years
(Limited Tender)**

Bid Document No. BGL/614/2024-25

Volume II
of II



BHAGYANAGAR GAS LIMITED

(A JOINT VENTURE OF HPCL & GAIL)

BID DOCUMENT FOR

**Comprehensive Annual Maintenance Contract of all IT Assets
(Desktop, Laptop, Server and Networks Devices) for a period of 02
years (Limited Tender)**

**UNDER LIMITED DOMESTIC
COMPETITIVE BIDDING**

Bid Document No.: BGL/614/2024-25

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SECTION - 6

SCOPE OF WORK (SOW)

**Comprehensive Annual Maintenance Contract of
all IT Assets (Desktop, Laptop, Server and
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(Limited Tender)
Bid Document No. BGL/614/2024-25**

I. Overview

Bhagyanagar Gas Limited (BGL) a Joint Venture of GAIL (India) and Hindustan Petroleum (BPCL) "Requests for Proposal" (RFP) for proposal for a comprehensive annual maintenance contract for its IT hardware. BGL is the sole supplier of City Gas for the Cities of Hyderabad, Vijayawada and Kakinada. BGL employees and its IT hardware are scattered across various offices in these three cities. The following are the details of the offices :

- Hyderabad : 4
- Kakinada : 2
- Vijayawada:2

All servers are currently hosted in a server room at the BGL headquarters in Hyderabad. These servers may soon be collocated at a data center of Hyderabad.

II. Scope of Work for Comprehensive Maintenance Contract of IT assets across all BGL locations for a period of 2 years

1. List of Hardware Assets is attached separately as Annexure. Maintenance contract (AMC) shall be comprehensive, including cost of new spares for proper functioning of all systems and subsystems throughout the contract period.
2. Bidder shall ensure tracking (Move/Add/Change) of all IT assets and timely updating the same in asset database using Inventory tool provided by BGL.
3. Spares of Critical System/Sub System covered under AMC (like Server SMPS, RAM, HDD, routers, switches etc.) must be kept at strategic BGL premises for immediate replacement of the faulty machines within stipulated period. Bidder should also keep standby Desktop and Laptops at BGL Head Quarters and its branches to provide quick support till the time faulty device is repaired. Additionally, one Desktop and one laptop should be kept at Bidder's premises so that in case of any emergency requirement, these are deployed at BGL premises.
4. Spare parts supplied by Bidder in lieu of irreparable components should be brand new, original and only from reputed manufacturers. The spares should be replaced with equivalent or higher specification part.
5. Bidder will carry out breakdown/repair maintenance of all IT assets which are covered under AMC. Bidder will also carry out preventive maintenance and conduct health check of all hardware covered under AMC in every quarter.
6. In case of hardware issue with any of the IT assets covered under AMC, bidder should ensure **on-site** availability of relevant hardware expert for troubleshooting and resolving the issue including but not limited to installation of Hard Disks, Memory, Motherboard, SMPS, RAID configuration etc.
7. Bidder will ensure **on-site** availability of Server expert to resolve all server hardware related calls.
8. If Systems / Subsystem are required to be taken out of office for repairing, then a standby system/ subsystem of the same configuration and quality acceptable to BGL should be provided on returnable basis, and the gate pass for taking it out from the BGL premises should be obtained from BGL's IT Dept.
9. If any machine under AMC is required to be transported to or from the BGL office/BGL sites/workshop of Bidder, the same shall be done by the Bidder. Packaging, forwarding and transportation charges in this regard, shall be borne by the Bidder. If any equipment requires the movement between BGL offices, transportation charges will be borne by BGL.



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10. The Bidder may physically inspect all the hardware to be covered under AMC.
11. Bidder must have its repair center and must provide Hardware support from in and around BGL locations.
12. The quantities mentioned in Asset list may vary during contract period and billing shall be done accordingly.
13. IT assets disposed during the contract period will not be billed during that quarter and for the remaining duration of the contract.
14. Bidder will submit service call report after attending and resolving all hardware related issues.
15. Bidder will submit monthly detailed call report to BGL IT team mentioning the calls logged, response time, resolution time and if the call is pending then the reason for the same needs to be recorded in the monthly report

AMC Service SLA

Description	SLA	Non-Performance
Hardware calls (no spares)	Response – 4 hrs. Resolution – Same day	3% of the monthly contract value
Hardware calls (spares)	Response – 4 hrs. Resolution – Same day for servers and network device Resolution – Next Business Day(NBD) for end user systems	3% of the monthly contract value
Submission of monthly call report	By 5 th of next month	3% of the monthly contract value
Overall SLA	95%	



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SECTION 7: TOTAL ASSESTS SUMMARY

DESKTOPS

LOCATION	MAKE	MODEL NUMBER	SERIAL NUMBER	System Configuration	Operating System	RAM
HYDERABAD						
Head Office, Basheerbagh	DELL	OptiPlex 7050	1SHY7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1SK08Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1S308Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1T7Z7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1S1Z7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1TNX7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1S848Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1RVY7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1RY08Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1T638Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB



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Head Office, Basheerbagh	DELL	OptiPlex 7050	1S9Y7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1S1X7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1RXZ7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1S8X7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1S618Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1S7W7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1SD38Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1RZX7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1SBX7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 5050	9D518Q2	7th Gen Intel Core i5-7600 @ 3.80 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 5050	G3QLRK2	7th Gen Intel Core i5-7600 @ 3.80 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1SF18Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1RW28Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB



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Head Office, Basheerbagh	DELL	OptiPlex 7050	1SB28Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	Optiplex-7450 AIO Series	1RVV7Q2	Intel Core i5 8 GB DDR4-SDRAM 256 GB SSD All-in-One PC	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	Optiplex-7450 AIO Series	1RW08Q2	Intel Core i5 8 GB DDR4-SDRAM 256 GB SSD All-in-One PC	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	Optiplex-7450 AIO Series	1RWZ7Q2	Intel Core i5 8 GB DDR4-SDRAM 256 GB SSD All-in-One PC	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	Optiplex-7450 AIO Series	1RW38Q2	Intel Core i5 8 GB DDR4-SDRAM 256 GB SSD All-in-One PC	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1TDZ7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1RYZ7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1TL38Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	HCL	HCL	A111AA049669	2nd Gen intel(R) Core(TM) i5-2300 CPU @ 2.80GHz,4GB RAM, HDD-320GB	Windows 10 Pro	4GB
Head Office, Basheerbagh	DELL	OptiPlex 7050	1SH08Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	HCL	HCL	A111AA049674	2nd Gen intel(R) Core(TM) i5-2300 CPU @ 2.80GHz,4GB RAM, HDD-320GB	Windows 10 Pro	4GB
Head Office, Basheerbagh	HCL	HCL	A111AA049672	Intel Core2Duo, 2.8Ghz, 4GB RAM, HDD-320GB	Windows 10 Pro	4GB
HMT Office	DELL	OptiPlex 7050	1S408Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB



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HMT Office	DELL	OptiPlex 7050	1SFZ7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
HMT Office	DELL	OptiPlex 7050	1RWY7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
HMT Office	DELL	OptiPlex 7050	1RZ08Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Kukatpally Office	DELL	OptiPlex 7050	1S508Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Kukatpally Office	DELL	OptiPlex 7050	1TQW7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Mother Station, Shameerpet	DELL	OptiPlex 7050	1TPZ7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Mother Station, Shameerpet	DELL	OptiPlex 7050	1SKZ7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Mother Station, Shameerpet	DELL	OptiPlex 7050	1RXV7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Mother Station, Shameerpet	DELL	OptiPlex 7050	1S0X7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
VIJAYAWADA						
Project Office	DELL	OptiPlex 7050	IT438Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Project Office	DELL	OptiPlex 7050	1TH08Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB



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Project Office	DELL	OptiPlex 7050	1RZY7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Mother Station, Vijayawada	DELL	OptiPlex 7050	1T9X7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Mother Station, Vijayawada	DELL	OptiPlex 7050	1TN18Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Mother Station, Vijayawada	DELL	OptiPlex 7050	1TK18Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Mother Station, Vijayawada	DELL	OptiPlex 7050	1S718Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Mother Station, Vijayawada	DELL	OptiPlex 7050	1TCY7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Mother Station, Vijayawada	DELL	OptiPlex 7050	1S538Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
KAKINADA						
Mother Station, Kakinada	DELL	Optiplex 7050	1THY7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Mother Station, Kakinada	DELL	Optiplex 7050	1TJ48Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB



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Project Office	DELL	Optiplex 7050	1TKY7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Project Office	DELL	Optiplex 7050	1SCW7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Project Office	HCL	HCL	A111AA049666	intel® Core™ i5-2300 CPU @ 2.80GHz 2.80 GHz 4GB RAM	Windows 10 Pro	4GB
Transit House	DELL	Optiplex 7050	1TFY7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Project Office	DELL	Optiplex 7050	1S928Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Project Office	DELL	Optiplex 7050	1T5W7Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB
Project Office	DELL	Optiplex 7050	13M38Q2	7th Gen Intel Core i5-7600 @ 3.50 GHz, 8GB DDR4 RAM , 1TB HDD	Windows 10 Pro	8GB



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LAPTOPS

LOCATION	MAKE	MODEL NUMBER	SERIAL NUMBER	System Configuration	Operating System	RAM
HYDERABAD						
Head Office, Basheerbagh	DELL	Latitude 5480	3ZC3VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	Latitude 5480	B035VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	Latitude 5480	H345VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	Latitude 5480	8325VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	Latitude 5480	8145VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	Latitude 5480	DW35VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	Latitude 5480	D535VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	Latitude 5480	4045VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
Head Office, Basheerbagh	DELL	Insprion 3000	CWBDYD2	7th Gen Intel Core i5-7200 @ 2.50 GHz, 4GB DDR4 RAM , 512GB HDD	Windows 10 Pro	4GB
Head Office, Basheerbagh	DELL	Latitude 5480	JZ35VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB



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Head Office, Basheerbagh	DELL	Latitude 5480	1825VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
HMT Office	DELL	Latitude 5480	H525VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
HMT Office	DELL	Latitude 5480	FDG0VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
HMT Office	DELL	Latitude 5480	B725VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
HMT Office	DELL	Latitude 5480	5125VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
Kukatpally Office	DELL	Latitude 5480	3G15VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
Mother Station Shameerpet	DELL	Latitude 5480	J43XTP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB
VIJAYAWADA						
Project Office	DELL	Latitude 5480	GT35VP2	7th Gen Intel Core i5-7300 @ 2.50GHz, 8GB DDR4 RAM, 1 TB HDD	Windows 10 Pro	8GB



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Servers, Cisco Routers, Switches

LOCATION	SERVER MAKE	MODEL NUMBER	SERIAL NUMBER	OPERATING SYSTEM	MEMORY	CPU	POWER SUPPLY
HPCL Data center, Madhapur	DELL EMC	PowerEdge R430	GVNMRK2	Microsoft Windows Server 2012 R2 Standard	128 GB	Intel(R) Xeon(R) CPU E5-2623 v3 @ 3.00GHz, 2997 Mhz, 4 Core(s), 8 Logical Processor(s)	550W X 2
HPCL Data center, Madhapur	DELL EMC	PowerEdge R430	GVNNRK2	Microsoft Windows Server 2012 R2 Standard	128 GB	Intel(R) Xeon(R) CPU E5-2623 v3 @ 3.00GHz, 2997 Mhz, 4 Core(s), 8 Logical Processor(s)	550W X 2
HPCL Data center, Madhapur	DELL EMC	PowerEdge R740	23CQ3W2	Microsoft Windows Server 2016 Standard	64 GB	Intel(R) Xeon(R) Silver 4110 CPU @ 2.10GHz, 2095 Mhz, 8 Core(s), 16 Logical Processor(s)	1100W X 2
HPCL Data center, Madhapur	DELL EMC	PowerEdge R740	23CR3W2	Microsoft Windows Server 2016 Standard	64 GB	Intel(R) Xeon(R) Silver 4110 CPU @ 2.10GHz, 2095 Mhz, 8 Core(s), 16 Logical Processor(s)	1100W X 2
HPCL Data center, Madhapur	DELL EMC	PowerEdge R540	2SD69R2	Microsoft Windows Server 2016 Standard	128 GB	Intel(R) Xeon(R) Silver 4112 CPU @ 2.60GHz	750W X 2
HPCL Data center, Madhapur	DELL EMC	PowerEdge R540	2SFZ8R2	Microsoft Windows Server 2016 Standard	128 GB	Intel(R) Xeon(R) Silver 4112 CPU @ 2.60GHz	750W X 2



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LOCATION	MAKE	MODEL NUMBER	SERIAL NUMBER
Hyderabad	CISCO	ISR4331	FDO2352M054
Hyderabad	CISCO	ISR4331	FDO2352M05Q

S.No	Type	Make & Model	LOCATION	Sub Location
1	Switch	D-Link-DGS-1024C, 24 Ports	HYDERABAD	HO
2	Switch	D-Link-DES-1024D, 24 Ports	HYDERABAD	HO
3	Switch	D-Link-DES-1024D, 24 Ports	HYDERABAD	HO
4	Switch	Aruba -2920-24G-J9726, 24 Ports	HYDERABAD	HO
5	Switch	D-LINK-DGS-1016D, QSA822B015234,16 Ports	Vijayawada	Project Office
6	Switch	D-Link-DGS-1024C, QSA7Q32B016575, 24 Ports	Vijayawada	Project Office



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SECTION 8: SCHEDULE OF RATES

Bhagyanagar Gas Limited					
Schedule of Rates					
ITEM: Comprehensive Annual Maintenance Contract of all IT Assets (Desktop, Laptop, Server and Networks Devices) for a period of 02 years (Limited Tender)					
Bid Document No. BGL/614/2024-25					
Sl.No.	Asset Type (A)	Asset Qty (Nos) (B)	Unit Rate / Month (Rs.) (C)	No. Of Months (D)	Amount (Rs.) E = BxCxD
1.	DESKTOPS	63		24	
2.	LAPTOP - LATITUDE 5480	18		24	
3.	SERVERS - DELL POWEREDGE R430, R740,R540	6		24	
4.	SWITCHES	6		24	
5.	CISCO ROUTERS	2		24	
Grand Total					
GST @18%					
Grand Total					

Payment Terms

- Bidder will submit their invoice at the end of each month along with attached service sheet / call report
- Payment will be made within 30 days (maximum) from the date of receipt of invoice.